



To Our Valued Members,

Due to the current state of the coronavirus (COVID-19), the credit union will be closing its lobby effective Friday, March 27th.

Non-transactional visits that require a sit-down discussion will be restricted to appointment only between the hours of 9am and 1pm.

For in person transactions please visit your nearest Shared Branch location. The locations closest to our office are Christian Financial's Roseville location at Utica and Gratiot (Drive Thru only) and Christian Financial's St. Clair Shores location at 13 Mile Rd. and Harper (Lobby only).

For a list of all Shared Branch locations please visit: www.co-opfs.org

Please feel free to contact the credit union office between **9am and 1pm** Monday thru Friday at: **586-775-3160**. Please leave us a message after these hours and we will get back to you as soon as possible.

Additionally, you can contact the credit union through multiple electronic channels via e-mail, Netbranch, and Facebook.

Theresa Hing – thing@eastpointeccu.com

David Lafayette – dlafayette@eastpointeccu.com

These electronic channels are frequently checked throughout the day and you can expect a response well within 24 hours.

We want to reassure you that our services are fully operational, and we do not anticipate any business disruptions. Our branch is ready to serve your needs, and as always, our electronic services are fully functional, ensuring continued access to all your online services.

Through Netbranch and our Mobile App, you can access your account online 24/7. With Netbranch and our Mobile App you can view any of your account details, check balances, make payments, and transfer funds between your accounts. Additionally, with free member access to all [CO-OP network ATMs](#) you have continued availability to your funds without having to come into a branch.

Please visit www.eastpointeccu.com to enroll in Netbranch today. Once enrolled, please visit the Apple or Play Store (depending on your device) to download the "EastpointeCCU Mobile Banking" app.

If your ATM/Debit card has been lost, stolen, or there appears to be fraudulent activity on your account please call (800) 554-8969 immediately to suspend access to the card!

The health and well-being of our members and the ECCU team remain our highest priority, and we will continue to closely monitor the situation and provide additional updates as needed.

Thank you for your membership.