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## **Coronavirus (COVID-19) | ECCU Preparedness**

To Our Valued Members,

There is no higher priority for your credit union than the health and safety of our members, employees, and communities. We are closely monitoring the evolving situation surrounding the Coronavirus (COVID-19) and continue to follow guidance from the World Health Organization (WHO), the Centers for Disease Control and Prevention (CDC), international, regional, state and local authorities. This guidance has directly informed and shaped our business continuity efforts, and we want to be certain that you're aware of our plans. We are closely monitoring the situation and are taking numerous steps to protect the health and safety of our members and employees.

**Due to the current state of the coronavirus (COVID-19), we are currently allowing only 1 person in our lobby at a time.**

We want to reassure you that our services are fully operational, and we do not anticipate any business disruptions. Our branch is ready to serve your needs, and as always, our electronic services are fully functional, ensuring continued access to all your online services.

Through Netbranch and our Mobile App, you can access your account online 24/7. With Netbranch and our Mobile App you can view any of your account details, check balances, make payments, and transfer funds between your accounts. Additionally, with free member access to all [CO-OP network ATMs](#) you have continued availability to your funds without having to come into a branch.

As always, the cleanliness of our branch is paramount. We have increased our efforts to clean and disinfect frequently touched surfaces throughout our facility.

For the latest reporting on COVID-19 from the Centers for Disease Control, visit [cdc.gov](http://cdc.gov) or your local health department website. The health and well-being of our members and the ECCU team remain our highest priority, and we will continue to closely monitor the situation and provide additional updates as needed.

Thank you for your membership.